

**Iowa Library Services Strategic Plan FY13-FY17 – approved 6/7/2012 by Commission of Libraries**  
**Mission: Iowa Library Services provides leadership for Iowa libraries and expands access to information for Iowans.**

**Goal 1: Equip Iowa libraries to build community and enhance quality of life for Iowans.**

Objective 1a	Objective 1b	Objective 1c	Objective 1d	Objective 1e
Stimulate and promote public interest in books, reading, literacy & libraries through programs such as the Iowa Center for the Book and the annual statewide Summer Library Program. (LSN)	Help libraries meet the special library related needs of English language learners, job seekers, Iowans living in poverty & Iowans with disabilities. (LSN, SDC)	Take a leadership role in communicating the essential roles libraries play as physical places for community gatherings and centers of early literacy skill development, lifelong learning, workforce development, and economic enhancement. (LSN)	Provide training and tools to assist local libraries in building civic engagement in their communities. (LSN)	Collect statistical information about Iowa libraries and help librarians use statistics to tell the library story. (LSN, SDC)

**Goal 2: Strengthen the capacity of Iowa libraries to provide the best possible library service to Iowans.**

Objective 2a	Objective 2b	Objective 2c	Objective 2d	Objective 2e
Deliver consulting services and continuing education courses (online & face-to-face) for Iowa library staff and boards that highlight best practices in library governance, management and service delivery. (All IaLS staff)	Define public library standards and administer the certification and accreditation programs built on the standards. (LSN)	Take a leadership role in monitoring trends and sharing information on technology and other developments that affect libraries. (All IaSL staff)	Enhance the Putting Libraries on the Web (PLOW) program. (LSN, SILO)	Provide training and tools to support local libraries in delivering digital literacy and early literacy training so that Iowans can thrive in the 21st century. (LSN)

LSN = Library Support Network | SDC = State Data Center | SILO = State of Iowa Libraries Online/Technology Office | SLS = Specialized Library

**Goal 3: Maximize library service for Iowans through enhanced collaboration to benefit Iowa libraries of all types.**

Objective 3a	Objective 3b	Objective 3c	Objective 3d	Objective 3e
Increase statewide availability of subscription databases and other digital resources. Research and share developing trends in making e-books and other digital resources available through libraries. (LSN, SLS)	Help libraries stretch their budgets by pursuing and publicizing library discounts and facilitating the development of library purchasing consortia. (LSN)	Support school library programs by collaborating with the Iowa Library Association/Iowa Association of School Librarians, the Department of Education, the Area Education Agencies and others. (LSN)	Enhance the statewide SILO interlibrary loan system and develop a shared library automation system or systems. (LSN, SILO, SLS)	Encourage and facilitate communication among Iowa libraries aimed at sharing best practices and developing solutions to shared problems. (All IaLS staff)

**Goal 4: Deliver access to Iowa Library Services' collections.**

Objective 4a	Objective 4b	Objective 4c	Objective 4d	Objective 4e
Improve access to & understanding of statistics about Iowa's population & economy. (SDC)	Expand & publicize Iowa Publications Online. (SLS)	Improve access to & add additional collections to Iowa Heritage Digital Collections. (SLS)	Expand & promote Iowa Library Services' collections. (SLS)	Improve access to Iowa's state documents. (SLS)

**Goal 5: Foster a culture of innovation and collaboration within Iowa Library Services.**

Objective 5a FY13-17	Objective 5b FY13-17	Objective 5c FY13-17	Objective 5d FY13-17	Objective 5e FY13-17
Provide exemplary library service in the Main Library, the Law Library & the State Data Center. (SLS, SDC)	Continuously upgrade the knowledge & skills of IaLS staff so that they are equipped to manage change with flexibility & provide high quality leadership, consulting & information services to our constituents. (All IaLS staff)	Experiment with pilot projects and implement successful ones. (All IaLS staff)	Share Iowa Library Services successes with stakeholders. (All IaLS staff)	Build & enhance partnerships with the Iowa Library Association, Iowa Department of Education, AEAs, IPTV & other agencies & organizations whose mission complements that of IaLS. (All IaLS staff)

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