

## **In Service to Iowa: Public Library Measure of Quality – What’s New**

The Standards Advisory Task Force and the State Library have developed a 4<sup>th</sup> edition of *In Service to Iowa: Public Library Measures of Quality*. This session will highlight what’s new and will give you an opportunity to get your questions answered. – Gerry Rowland, Mary Wegner

1. The Standards Advisory Task Force has completed work on the 4<sup>th</sup> edition of *In Service to Iowa*. The Task force:
  - received its charge from the Commission of Libraries in fall of 2003
  - consisted of librarians and trustees from small, medium and large public libraries, including 2 Commissioners, plus staff from the State Library
  - met 7 times and had excellent discussions resulting in a revised *In Service to Iowa*, which was approved by the Commission of Libraries in August of 2004
  
2. There have been substantial revisions to *In Service to Iowa*. There are now:
  - 75 measures
  - 13 new measures (19,38,39,44,45,46,51,52,58,67,73,74,75)
  - 31 measures that are substantially revised, including the use of percentile rankings to determine A, B and C levels
  - 4 measures that are a combination of 2 previous standards (3,40,42,55)
  
3. There have been changes made in the accreditation and standards process
  - 40 required measures for accreditation
  - 16 of 35 other measures must be met for accreditation
  - 413 libraries are required to submit the Application and Report Form for Accreditation and Standards by January 31, 2005 (see folder)
  - Libraries will be accredited in July of 2005 based on the 4<sup>th</sup> edition of *Service to Iowa*
  - 130 libraries that are accredited through June, 2006 or June, 2007 are not required to submit an application form this year (see folder)
  - Packets with the application and report form will be mailed by the end of September
  - See the State Library website for more information, <http://www.silo.lib.ia.us/for-ia-libraries/accr-and-standards/index.html>
  
4. There are changes in the format of *In Service to Iowa*
  - Definitions are included in the text of the standard as well as in the Glossary
  - Required measures are identified with an \*, the Enrich Iowa Tier impacted by the standard is given as R,1, for example, meaning that the standard must be met for the library to qualify for Tier 1 of Enrich Iowa.
  - The Appendices have been substantially revised
  - The *Iowa Library Director’s Handbook* and the *Iowa Library Trustee’s Handbook* have been referenced where applicable to provide additional information
  
5. Enrich Iowa and *In Service to Iowa*
  - 16 measures required to meet Tier 1
  - 12 measures required to meet Tier 2
  - 12 measures required to meet Tier 3
  - **Explanations for the standards required to meet each Tier are on the Iowa Library Service Area website, <http://www.ilsa.lib.ia.us/faq.htm>**